

## PRIVACY

### INFORMATION ON THE TREATMENT OF PERSONAL DATA AND DATA RELATING TO HEALTH (articles 13 - 26 - 78) (Legislative Decree No. 196 Code on Personal Data (Consolidated) of 30/06/2003)

The DIAGNOSIS AND REHABILITATION VENETO GROUP LTD (hereinafter referred GVDR)

Registered Office: Via Gramsci, 9, 35010 Tel CADONEGHE 0498874111;

Headquarters: Via Santa Maria Assunta, 31 and Via Valgimigli, 15 to 35125 Padova - Tel: 0498803767 and Via Carampin 10 – Barbarano (VI)

is pleased to provide the user friendly, in compliance with the provisions of 'Code for the protection of personal data' under D.Lgs.196 of 30/06/2003, the following information relating to the processing of personal data, and sensitive personal data (data about the health of the person).

#### 1.0 PURPOSE OF TREATMENT

The processing of personal data (data and information related to health) as a whole is intended to:

- a) to comply with tax requirements and accounting arising from the creation of a database of users and issuing tax documents;
- b) to provide medical services in queens of the Convention and privatization.

#### 2.0 METHOD OF TREATMENT

In connection with the foregoing purposes, the processing of personal data is done using:

- a) computer means;
- b) manually

Both can assure you the security and confidentiality of data and the full observance of the law. The treatment can, in some cases, involve sensitive data as it may indicate the state of health (please note that in accordance with the Authorization No. 2/2008 in order to process this data requires the consent).

#### 3.0 MANDATORY OR OPTIONAL NATURE OF DATA

The individual must provide the following mandatory data:

- a) name and place of birth
- b) Health Units of belonging, home, any home, health card number and tax identification number (in order to forward documentation to the Local Health Unit to obtain a refund if the performance in whole or in part by the NHS)
- c) The name of the designated medical practitioners

He, however, is voluntary submission of the following data:

- d) the telephone number, e-mail (the eventual transfer of the telephone number is equivalent to the authorization to use it for communications regarding the service provided, booking services and not to any activities related institutional activities)

#### 4.0 CONSEQUENCES OF FAILURE TO RESPOND

Failure to provide the mandatory data prevents the delivery of the service.

#### 5.0 COMMUNICATION AND DISSEMINATION OF INFORMATION

- a) Personal data (master of character) and on the identification of the services provided are communicated to Health Units. and / or institutions (mutual funds, insurance funds, etc..) that provide insurance coverage of benefits paid. Also indicated in the documentation provided for the fulfillment of tax obligations (Bills and / or receipts).
- b) The personal data (relating to the state of health) are communicated to certain subjects, other than by the person, in the manner prescribed by law and anonymously. The identified entities are ULSS of competence as regards the elements of knowledge to be transmitted to the Department of Hygiene and Public Health Service with regard to positive outcomes or performance measures that provide prophylactic protection of public health, SOGEI with respect to the transmission flows to control health spending
- c) personal data and data on the state of health can not be disclosed to undetermined. The communication of such data to persons other than those referred to in point b) will take the utmost respect for privacy and only upon written request by the individual.
- d) The diagnostic reports can be collected from persons other than the interested parties, on the basis of a written proxy, after inclusion of these documents in a sealed envelope.
- e) The reports of the benefits provided and not withdrawn, will be mailed to the residence or domicile conferred with costs borne by the exporter.
- f) The diagnostic reports are available from health professionals to GVDR SRL.
- e) In addition, data can be viewed by the Certification of Quality System according to UNI EN ISO 9001:2008 only for reasons related to the specific needs of the certification.

#### 6.0 RIGHTS

From treatment to the person concerned is entitled to exercise the rights under the law in question with particular reference to Article 7 of the Code must be exercised in writing in the form to require the data controller include the following quote:

- 1) The individual has the right to obtain confirmation of whether or not personal data concerning him, though not yet recorded and their communication in intelligible form;

- 2) The individual has the right to obtain information:

- a) origin of personal data;
- b) the purposes and methods of treatment;
- c) the logic applied in case of processing with the aid of electronic instruments;
- d) the identity of the owner, manager and the representative designated pursuant to art. 5, paragraph 2;
- e) subjects or categories of persons to whom the data may be communicated or who may become aware of as rappresentante designated in the State, managers or agents;

- 3) The individual has the right to:

- a) updating, rectification or, when interested, integration of data
- b) cancellation, transformation into anonymous form or blocking of data processed unlawfully, including data whose retention is necessary for the purposes for which the data were collected or subsequently processed;
- c) certification that the operations in letters a) and b) have been notified, also as regards their contents, to those to whom the data were

communicated or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate to the protected right

4) The individual has the right to oppose, in whole or in part:

- a) for legitimate reasons the processing of personal data, pertinent to the purpose of collection;
- b) the processing of personal data for purposes of sending advertising materials or direct selling or for carrying out market research or commercial communications.

#### 7.0 DATA PROCESSING

Owner and proprietario of the data is GVDR SRL.

The data processor is identified in the charge of the Quality System Certificate - pro tempore - Rag. Michele Varotto

The head of the computer network on which data are processed is the company LAN & WAN SRL Saletto Vigodarzere

The manager of the application with which you acquire and manage all data is the company Ianiri Computing in Bologna

The person responsible for reporting the application of digital image archiving company is the APS EXPRIVIA

The manager of the application that handles the sending of SMS messages and reminders to you is the company tuOtempO SRL

The manager of the application that manages the data from tables of statistical extrapolation is the management company SRL DATA AREA

The manager of the application that manages the control unit of the pool is the BLUETECKNA Enterprises Ltd

The manager of the application that manages the telephone exchange is the company SAIvs TELECOMMUNICATIONS SPA

#### 8.0 SURVEILLANCE

For reasons only designed to provide maximum safety to users, operators and the company's assets, GVDR SRL implements a process of surveillance, accurately reported. The images are recorded on computer equipment and deleted after 72 hours. The video recording is allowed access to the Employer, the controller data only for reasons relating to proven need relating to safety and / or at the request of the Judicial Authority.

#### 9.0 ACT OF EXPRESSION OF CONSENT FOR CALL VOTES, DATA PROCESSING, AND INFORMED CONSENT FOR MORE INFORMATION

With the signing of this information you agree:

- a) the collection and processing of personal data in the manner and purposes above mentioned;
- b) to call by name in the waiting room for the conduct of physical therapy and / or diagnostic tests;
- c) to receive a phone call, SMS message or a reminder that invites you to present to perform the services booked.

#### 10.0 STATEMENT

The user also declares:

- a) to have received information on the processing of personal data and authorizes GVDR SRL structures and organizations mentioned above, as a matter, the processing of data under the law in question;
- b) to have received all the information and documentation about the benefit to which is to be submitted / ae to allow its conduct;
- c) I have read to be imaged / video surveillance equipment to be solely for the purpose of security within their facilities and parking lots adjacent to them.

#### 11.0 APPRAISAL QUESTIONNAIRES

We inform you that GVDR SRL will administer a questionnaire rating the service with an invitation to place it in the appropriate red box located above the reception counter on the ground floor in the structure of Cadoneghe and attached to the wall in the hallway waiting on the ground floor in the structure of Padua. It may also be subject to automatic telephone interview commissioned for specialist in the field. The requested data from the questionnaire or the telephone survey are voluntary and a refusal to provide it will not have negative consequences regarding the possibility of use of health services. The collection of information through the questionnaire or telephone survey is intended solely for statistical analysis, conducted with electronic means by a health agency or other parties whose uses (tuOtempO company - Head of Bologna) to assess the quality of services and / or health services which has benefited. The information you provide will not be disclosed to third parties and will be destroyed or made anonymous immediately after collection and no later than the recording. The results of the surveys may be disclosed only in anonymous form. At any time you can learn what information concerning you, see if they are correct, integrate, update, oppose their processing for legitimate reasons and exercise all

other rights regarding your personal data by contacting, in writing, to the Rag. Michele Varotto, responsible for pro-tempore of the treatment given to the following address: GVDR SRL - Via Gramsci 9-35010 Cadoneghe (PD), or by fax at 0498870010 or by e-mail address: [michele.varotto@gvdr.it](mailto:michele.varotto@gvdr.it) With regard to telephone surveys, these are carried out in automated form, to sample and at times which may vary. In case you could not answer, the call will not be repeated.

For all the above please want to give your consent (or not consent) explicitly as follows:

Article 8.0: SECURITY VIDEO SOURVEILLANCE

I AGREE                      DO NOT AGREE

Signature \_\_\_\_\_

Article 9.0: ACT OF EXPRESSION OF CONSENT FOR CALL VOTES, DATA PROCESSING, AND INFORMED CONSENT FOR MORE INFORMATION

I AGREE                      I DO NOT AGREE

Signature \_\_\_\_\_

Article 11.0: APPRAISAL QUESTIONNAIRES

I AGREE                      I DO NOT AGREE

Signature \_\_\_\_\_